



Dermatology.

Asynchronous visits with a board-certified dermatologist for short and long-term skin, hair, and nail issues.

15

average hours from request to diagnosis

93%

clinical resolution

91%

patient satisfaction rate

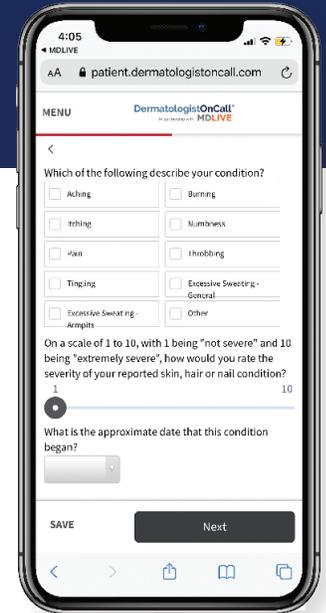
ABOUT MDLIVE DERMATOLOGY:

- All cases are reviewed by board-certified doctors with at least four years of experience
- Access in all 50 states
- Manage chronic, low-risk skin conditions, such as acne, rosacea, and eczema
- Skin cancer “spot checks” for members concerned about suspicious spots or moles
- Providing members with an easy and convenient way to access specialty skincare with an average turnaround time of 15 hours from request to diagnosis
- Largest national network of board-certified dermatologists through a unique partnership with DermatologistOnCall

Dermatology is one of the most inaccessible medical specialties in the nation. In a study among 15 major metro areas in the United States, the average wait time to see a dermatologist in person is more than one month.¹ More than 43% of patients who seek help from a medical professional for dermatological needs see a provider who doesn't specialize in skincare because they cannot get an appointment with a dermatologist. And, as a result, these patients are not properly diagnosed.²

MDLIVE offers virtual consultations for more than 3,000 skin, hair, and nail conditions. MDLIVE provides access to the largest national network of board-certified dermatologists, giving members an easy and convenient way to access specialty skincare. Importantly, MDLIVE's tele-dermatology service is enabled through a HIPAA-compliant and HiTrust-certified platform with deep configurability to power your best-fit strategy.

MDLIVE Dermatology visits are “asynchronous,” which means patients don't connect live with their dermatologist. Instead, patients provide basic information about their current health and medical history, provide a description of their condition, and upload a few photos of the affected area of their skin. The information and photos are sent to the dermatologist they choose from the list of providers, who are licensed in the patient's state. Once the doctor has reviewed all of the information, they will make a diagnosis and provide instructions on how to best care for the condition, which may include sending a prescription to the patient's pharmacy if medically necessary. Patients can expect a response from their dermatologist within 24 hours, and no longer than three business days.



MDLIVE PROVIDES CARE FOR MORE THAN 3,000 DERMATOLOGICAL CONDITIONS, INCLUDING:

- Acne
- Alopecia (Hair loss)
- Boils
- Chronic Hives
- Cysts
- Dermatitis (including Maskne)
- Eczema
- Folliculitis
- Fungal Skin Infections
- Keratosis
- Psoriasis
- Rosacea
- Skin Pigmentation Disorders
- Suspicious Spots & Moles

MDLIVE Dermatology | Call 888.781.5301 | MDLIVE.com | info@mdlive.com

1. 2017 Merritt Hawkins “Survey of Physician Appointment Wait Times,” Sept. 2017

2. Dermatology in primary care: Prevalence and patient disposition, American Academy of Dermatology, 2001 Aug;45(2):250-5