



Behavioral Healthcare.

Therapists and psychiatrists available by appointment from the privacy and safety of home.

77
patient net promoter score (2020)

<5
days to first visit, on average (2020)

78%
of patients had improved PHQ-9 or GAD-7 scores*

ABOUT MDLIVE BEHAVIORAL HEALTHCARE:

- Teletherapy through video and phone with psychiatrists and counselors in all 50 states
- 900+ state-licensed therapists and board-certified physicians
- Specialized training in communicating with and diagnosing patients over the phone and video
- Evening and weekend appointments increase access and satisfaction for members

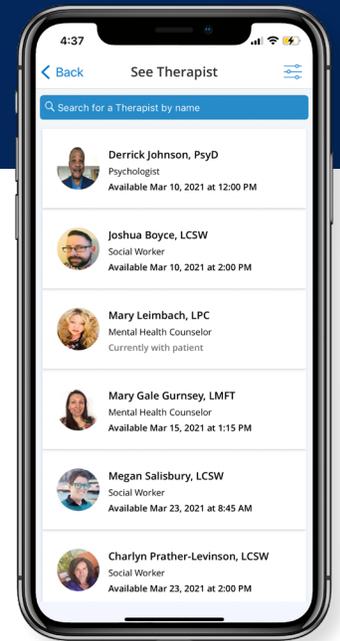
IMPROVING ACCESS TO BEHAVIORAL HEALTHCARE:

According to a May 2020 MDLIVE study, 57% of health care consumers would 'definitely' or 'probably' use virtual care for behavioral health. But why? A national mental health crisis has emerged, even before the arrival of COVID-19. In 2019, 21% of American adults had a mental illness, yet only 45% of them received treatment.¹ In all, 121 million Americans live in communities with a shortage of mental health professionals,³ and access to behavioral healthcare varies significantly across the U.S.²

MDLIVE's virtual behavioral healthcare services deliver proven, nationally scaled access to teletherapy services across the broadest range of mental health needs in the industry. Members can book video or phone-based appointments through MDLIVE's HIPAA-compliant platform, which meets the highest standards of data and privacy protection.

MDLIVE PROVIDES CARE FOR HUNDREDS OF BEHAVIORAL HEALTH NEEDS, INCLUDING:

- Addictions
- Aging & Caregiver Support
- Anxiety
- Bipolar
- Depression
- Grief & Loss
- LGBTQ+ Support
- Life Changes
- Obsessive Compulsive Disorder (OCD)
- Panic Disorders



PSYCHOLOGISTS AND COUNSELORS SERVICES:

- Initial Assessment
- Ongoing Counseling
- Care Coordination
- Diagnostic Assessment

PSYCHIATRISTS SERVICES:

- ePrescribing
- Ongoing Med Management
- Care Coordination
- Employee Assistance Program Integration

MDLIVE Behavioral Healthcare | Call 888.781.5301 | MDLIVE.com | info@mdlive.com

1. <https://www.nimh.nih.gov/health/statistics/mental-illness.shtml> (2019)

2. <https://www.thenationalcouncil.org/press-releases/new-study-reveals-lack-of-access-as-root-cause-for-mental-health-crisis-in-america/>

*Percentage of assessed patients that showed clinical improvement in PHQ-9 or GAD-7 scores after three or more virtual therapy sessions with their MDLIVE provider in 2020.

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