

# Credentialing is common. Proven quality is rare.

MD Live by Evernorth is the only comprehensive platform with NCQA accreditation in virtual care delivery across primary and urgent care in all 50 states.



Virtual care vendors look similar on the surface: large networks, easy access, and, of course, credentialed providers. But credentialing alone doesn't tell you how care is delivered, governed, or measured.

As virtual care becomes everyday care, healthcare leaders need assurance that clinical quality holds across markets, not just promises of access or convenience.

## Independently validated care delivery at national scale.

NCQA accreditation evaluates how care is delivered in real-world conditions, not internal frameworks or self-reported standards. It assesses end-to-end care delivery, including:



Clinical governance



Evidence-based protocols



Physician oversight



Peer review



Patient safety



Care coordination & equity

The MD Live care model is supported by a national network of 2,400+ board-certified providers, 15+ dedicated clinical leaders, and built-in peer review and performance tracking.

## A national standard no other virtual care provider meets.

MD Live is the first and only virtual care provider meeting finalized national NCQA standards for care delivery in both primary and urgent care across all 50 states. This level of accreditation reflects a scope of evaluation, operational rigor, and geographic consistency that extends beyond provider credentialing alone.

## Built for care you can measure, trust, and scale.

For employers and health plans, NCQA accreditation provides:

- + Independent validation that quality, safety, and governance are built into the care delivery, not layered on after
- + Reduced operational and clinical risk
- + Simplified due diligence across markets
- + Confidence that care delivery is consistent and scalable

For plans comparing virtual care partners, our NCQA accreditation in care delivery goes beyond access to demonstrate how care is delivered.

## Proof is what turns access into accountable care.

MD Live delivers primary care, urgent care, behavioral health, and dermatology, all on one connected platform. Care is delivered through a nationally consistent model, supported by a clinically governed model designed to scale without compromising quality.

Access is table stakes. Validated care delivery is the difference.



[See how MD Live delivers quality care at scale.](#)

**MD Live**  
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