



# Introducing MD Live and Workplace Care.

## Solutions that work together to deliver greater access, affordability, and outcomes.

What if your members and employees could easily access the right care at the right time? When you partner with MD Live and Workplace Care, we use a proactive approach to make prevention and chronic care management more accessible – ultimately driving lower costs and improving outcomes.



**MD Live and Workplace Care** provides high-quality, dedicated health and wellness services directly to your members and employees at the worksite, virtually, or through a hybrid model. We custom-fit a suite of industry-leading services to address your toughest challenges and make care simpler for all.



**MD Live** offers convenient urgent care, primary care, behavioral health, and dermatology by video or phone. These solutions are designed to increase access to care and reduce the total cost of care for patients, employer groups, and health plans.

## Have a healthier, more vibrant workforce with solutions that deliver:



Convenient access to care at the workplace and virtually.



High-quality health care services at low (or no) cost to members and employees.



Dedicated providers to help close gaps in care.



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**MD Live**  
By EVERNORTH

## We go where your members and employees go.

- + **Virtual Primary Care.** Preventive wellness screenings, routine care, and chronic condition management.
- + **Urgent Care.** On-demand 24/7 care for common, non-emergency conditions like sinus infections, flu, pink eye, and UTIs.
- + **Behavioral Health Care.** Talk therapy and psychiatry to address anxiety, stress, burnout, depression and a broad range of mental health needs.
- + **Dermatology.** Fast customized care from board-certified dermatologists for skin, hair, and nail conditions.

## Solutions that work as hard as your employees.

**Evernorth Health + Wellness Centers** provide a broad scope of health services conveniently located at or near the worksite. They include primary, preventive, and acute care, wellness programs, biometric screenings, condition management, and care coordination.

- + 97 Transactional Net Promoter Score.
- + \$1,070 lower PMPY for center patients.

**Evernorth Custom Coaching** connects employees with a skilled health coach for face-to-face, video, or phone sessions. They help employees set and accomplish goals, manage chronic conditions, and encourage healthy behaviors.

- + 85 Transactional Net Promoter Score.
- + \$495 lower PMPY for coached customers.

**Evernorth Wellness + Prevention Solutions** offers biometric screenings to provide insights into the health of your workforce and help you create a population health roadmap. They provide analytics to help you design the best programs to promote preventative care, reduce claims, and manage chronic conditions.

**We believe in the power of providing impactful and innovative health care to improve lives. Let's work together to deliver on that promise to your members and employees.**

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<sup>1</sup>JAMA. "Comparison of Quality Performance Measures for Patients Receiving In-Person vs. Telemedicine Primary Care in a Large Integrated Health System.", Sep. 2022.

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## Serve and scale.

- + 62 million health plan and employer members.
- + 18.6 million members with access to whole-person care solutions.
- + 97% client retention rate with three of the six largest health plans as clients.

## Where satisfaction meets savings.

- + Our clinical network is comprised of over 2,000+ providers with over 7,500 licenses.
- + Cost savings that increase access: \$290 average savings of a virtual everyday care visit vs. in-person.<sup>1</sup>
- + 74 Net Promoter Score.
- + 5-Star Patient Rating.

## Trusted care that improves lives.

- + 96% medical resolution rate for virtual care.
- + 80% of members and employees with anxiety or depression felt better after three therapy sessions.
- + 81% of members and employees avoided an urgent care visit with an Evernorth Health & Wellness Center.



Scan here to request an MD Live Virtual Care demo

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